

Health System | Coding & Edits Backlog

SCENARIO

- Emergency Room with over 7,000 chart backlog
- Looking for a partner familiar with Cerner to improve outcomes
- 36,000 edits clogging up revenue cycle



SOLUTION

- Provided 9 coders to address emergency room backlog
- Provided 130 team members to reduce the edits backlog



@ 2 Months



36% Drop
\$16M DNFC
Reduction

RESULTS

- Quickly eliminated emergency room backlog
- Utilized key reports from Cerner to determine additional 36,000 edits in acute care
- Reduced edits from 36,000 to 10,000 in a single month
- Deliver overall drop in DNFB by 88% (or \$39 million)

@ 8 Months

88% Drop
\$39M DNFC
Reduction

