

# Health System | Clinical Documentation Improvement

## SCENARIO

- Turnover in CDI program
- Needed stabilization
- Trend in CDI expansion program beyond traditional Medicare and Medicare HMO

## SOLUTION

- Provide leadership
- 7 outsourced CDI specialists working side by side with facility CDI staff

## RESULTS

- Coders query less because CDI team is completing queries up front
- Quicker turnaround on all cases
- Cases submitted for billing in timely fashion
- Backlog of discharged-not-final coded cases eliminated
- Increased average Case Mix Index by 0.04
- Sustained CMI equates to \$9 million in overall program impact annually
- Increased average queries from 650 to 1,300 per month

